

**APPENDIX IV**  
**Serial No. 10/558,096**

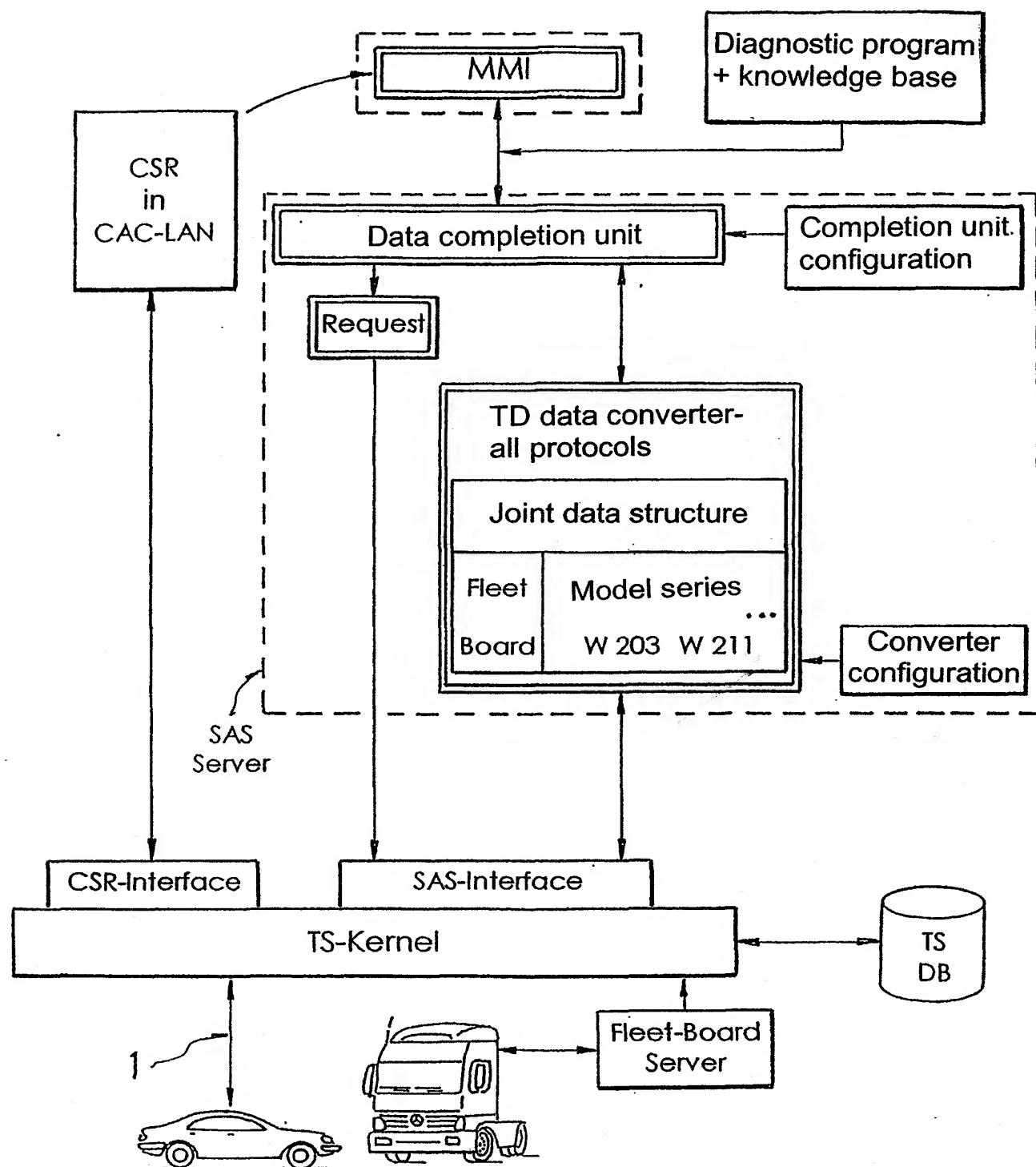


FIG. 1

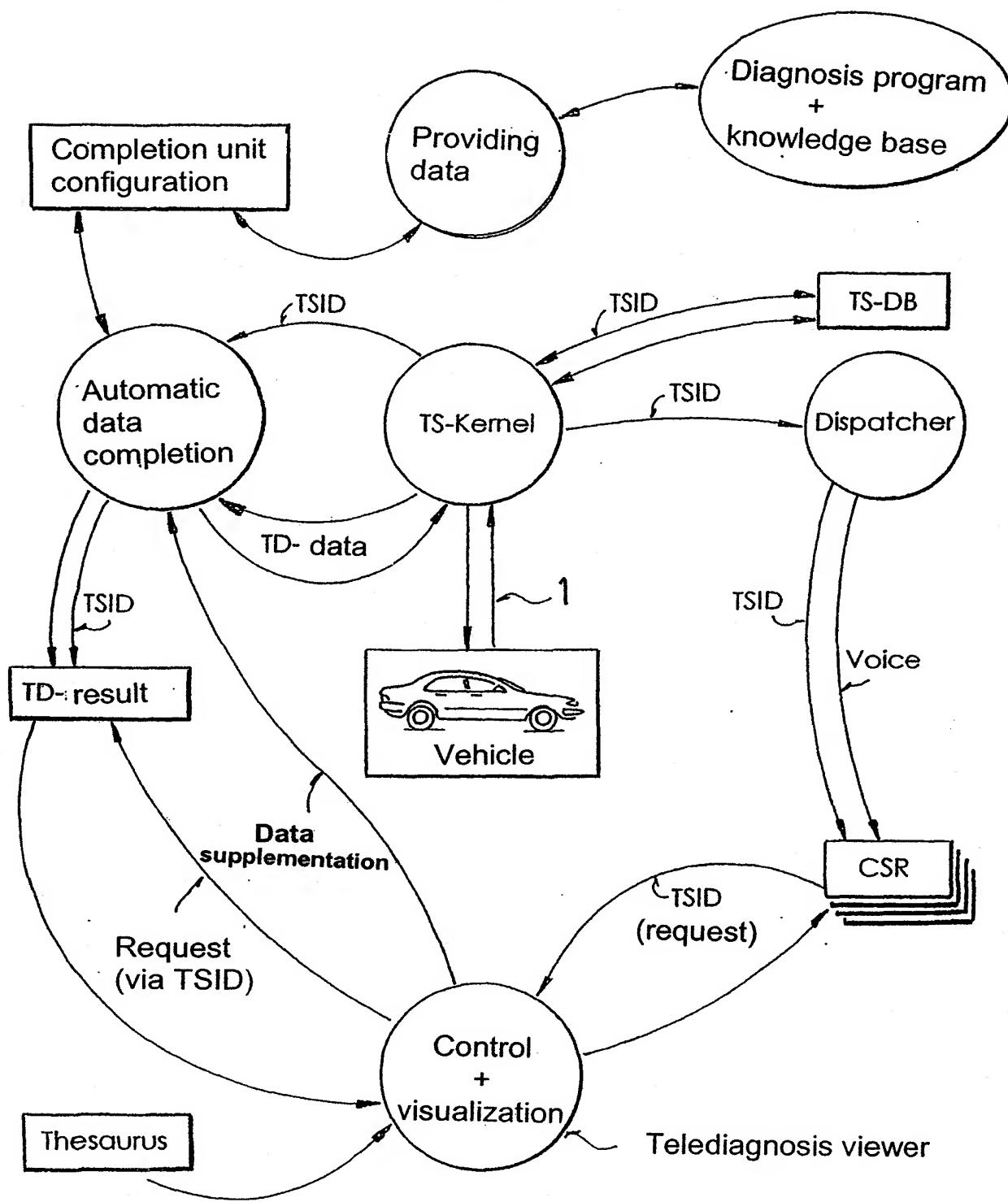


FIG. 2

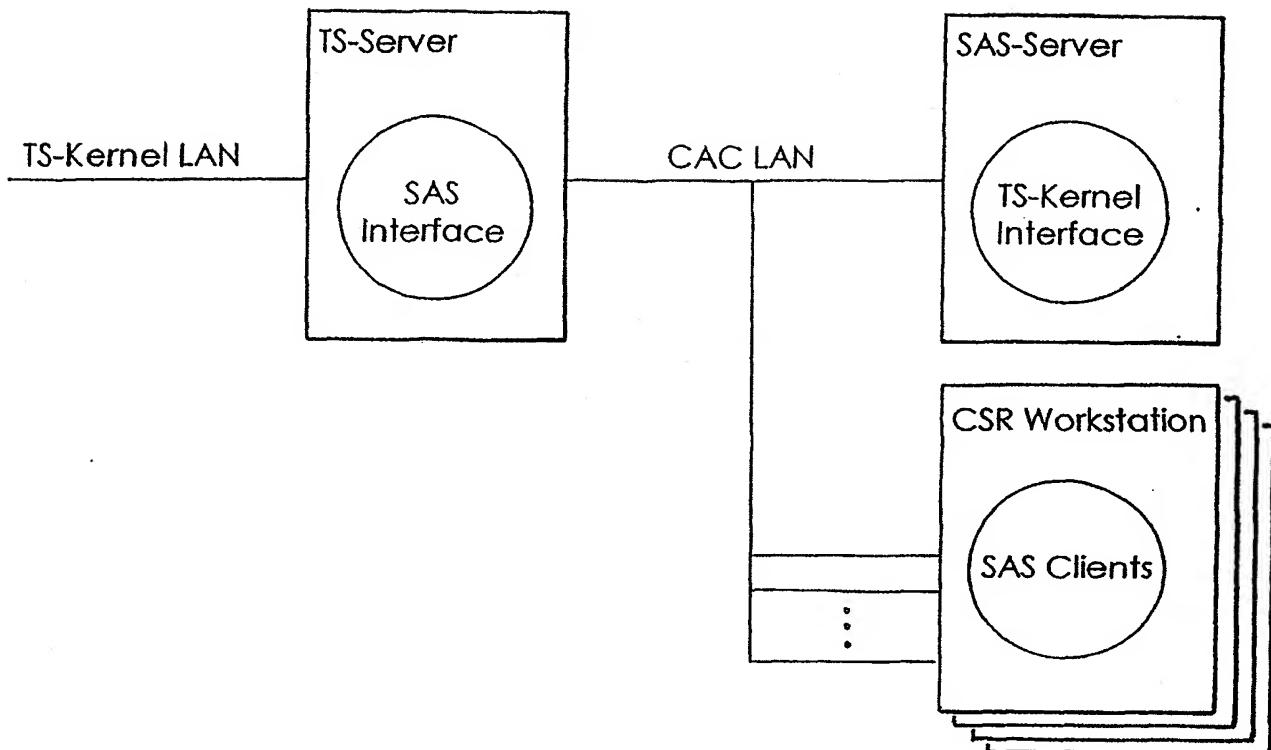


FIG. 3

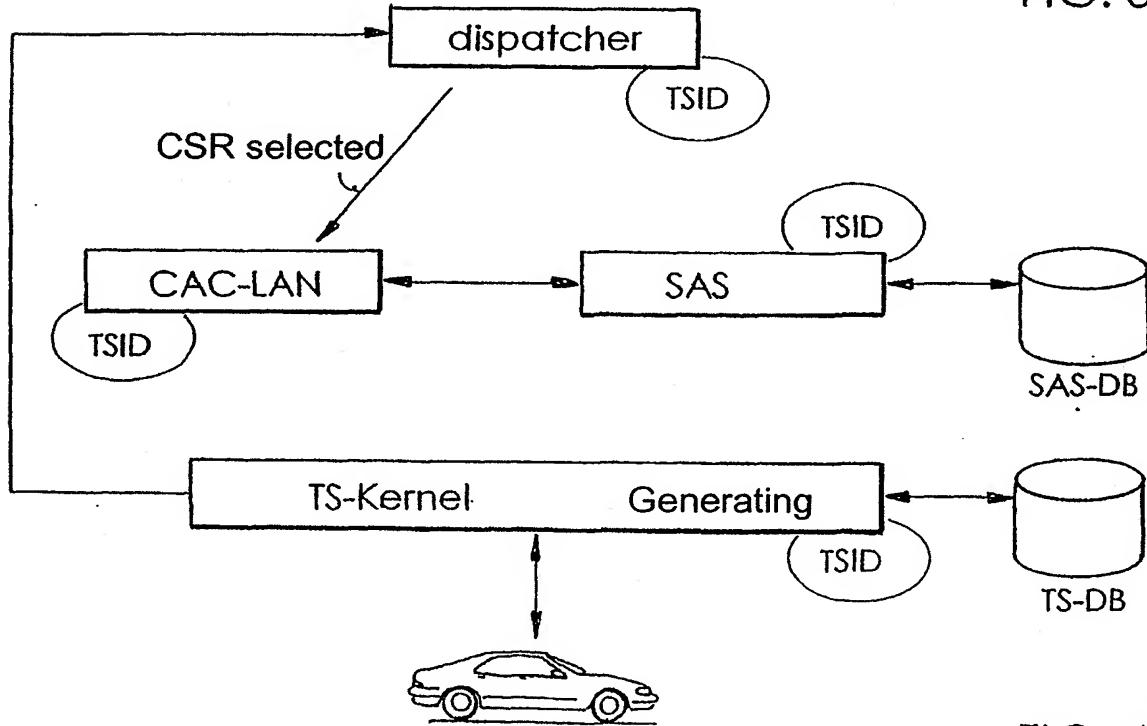


FIG. 4

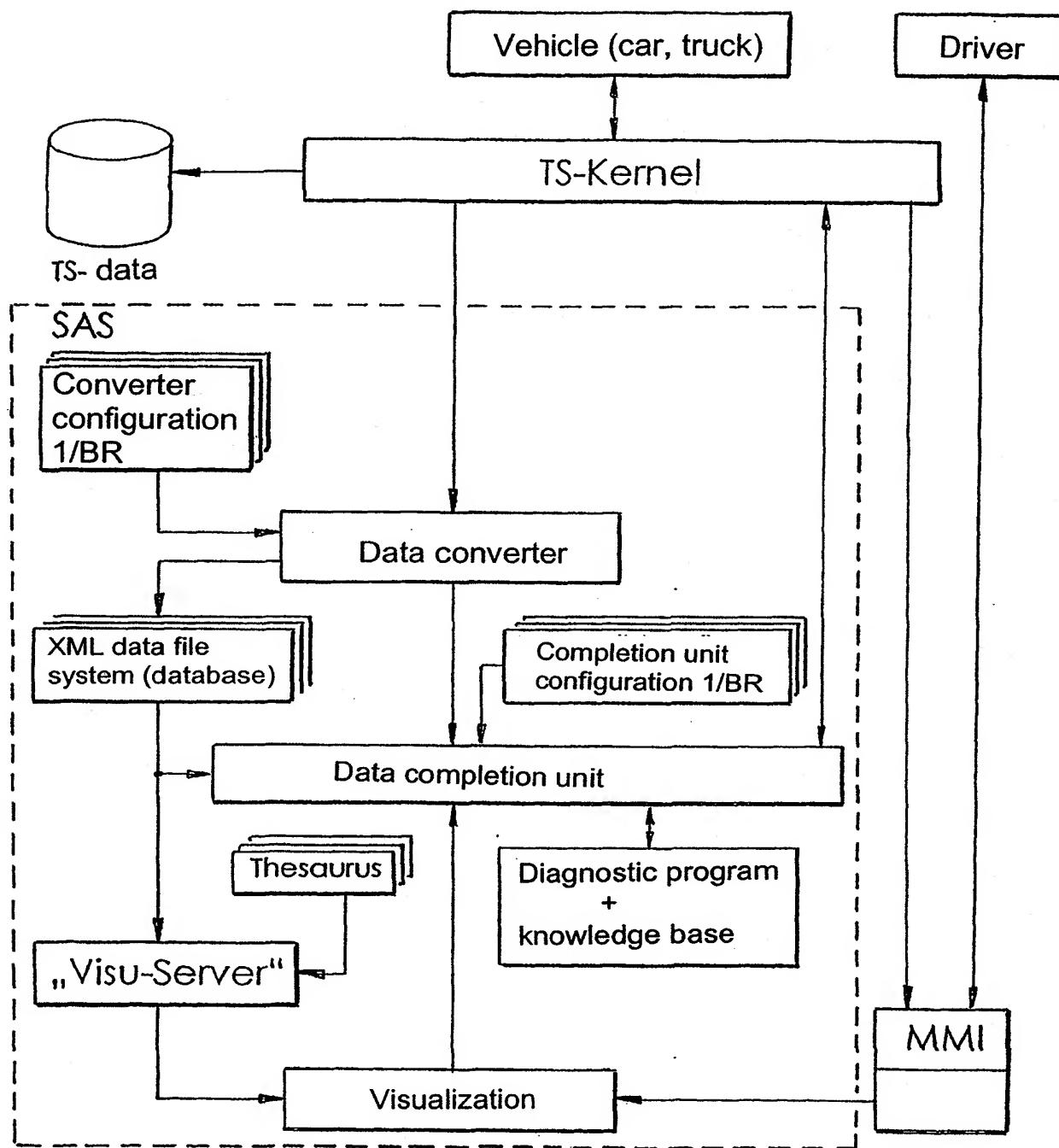
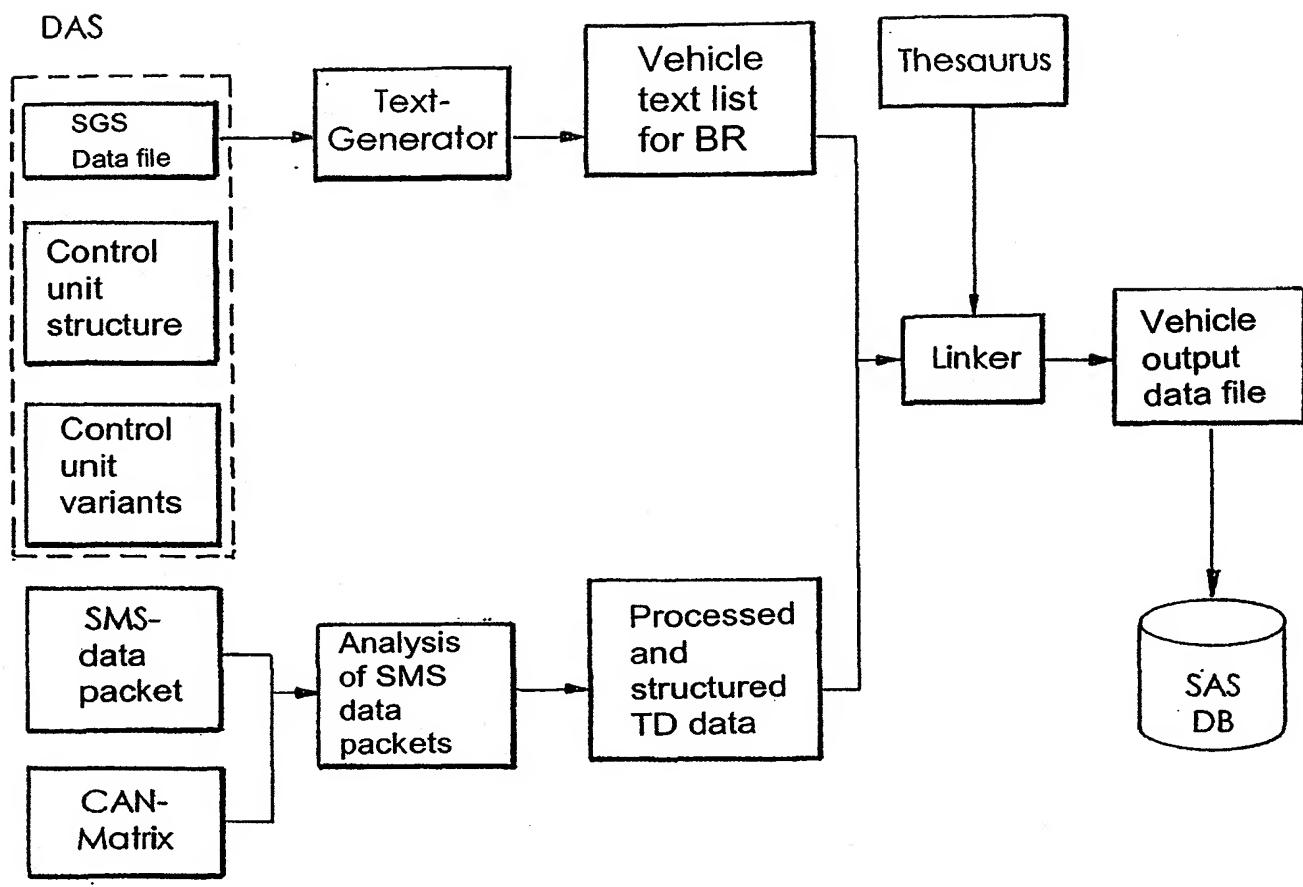


FIG. 5



Variant handling

FIG. 6

6/7

D:\SAS Homepage\home(V2.0).HTM-Microsoft Internet Explorer

Address D:\SAS Homepage\home (V2.0).HTM Change to

TSID 1-2P21EM Full Report <input type="radio"/> Small Report <input type="radio"/> German <input type="button" value="▼"/>	<p>Welcome to the Service Assistance System (SAS)</p> <p>TSID: 1-2P21EM Date/Time: 2/1/03, 9:14:04 p.m. CET</p> <p>Vehicle data: VIN WDB211086ABCDEF12 Mileage: 123 456 km</p> <p>Vehicle condition: ESP information light.....flashing High beam driver's side.....defective Motor oil level.....minimum reached</p> <p>Defects found: ESP (electric stability program) C0815.....Rpm sensor interrupted C4711.....Steering angle sensor not initialized</p> <p>SRS (airbag) B1234.....Line to belt lock front left has short circuit to ground B9876.....Coding for side airbag rear not correct</p>
--	--

FIG. 7

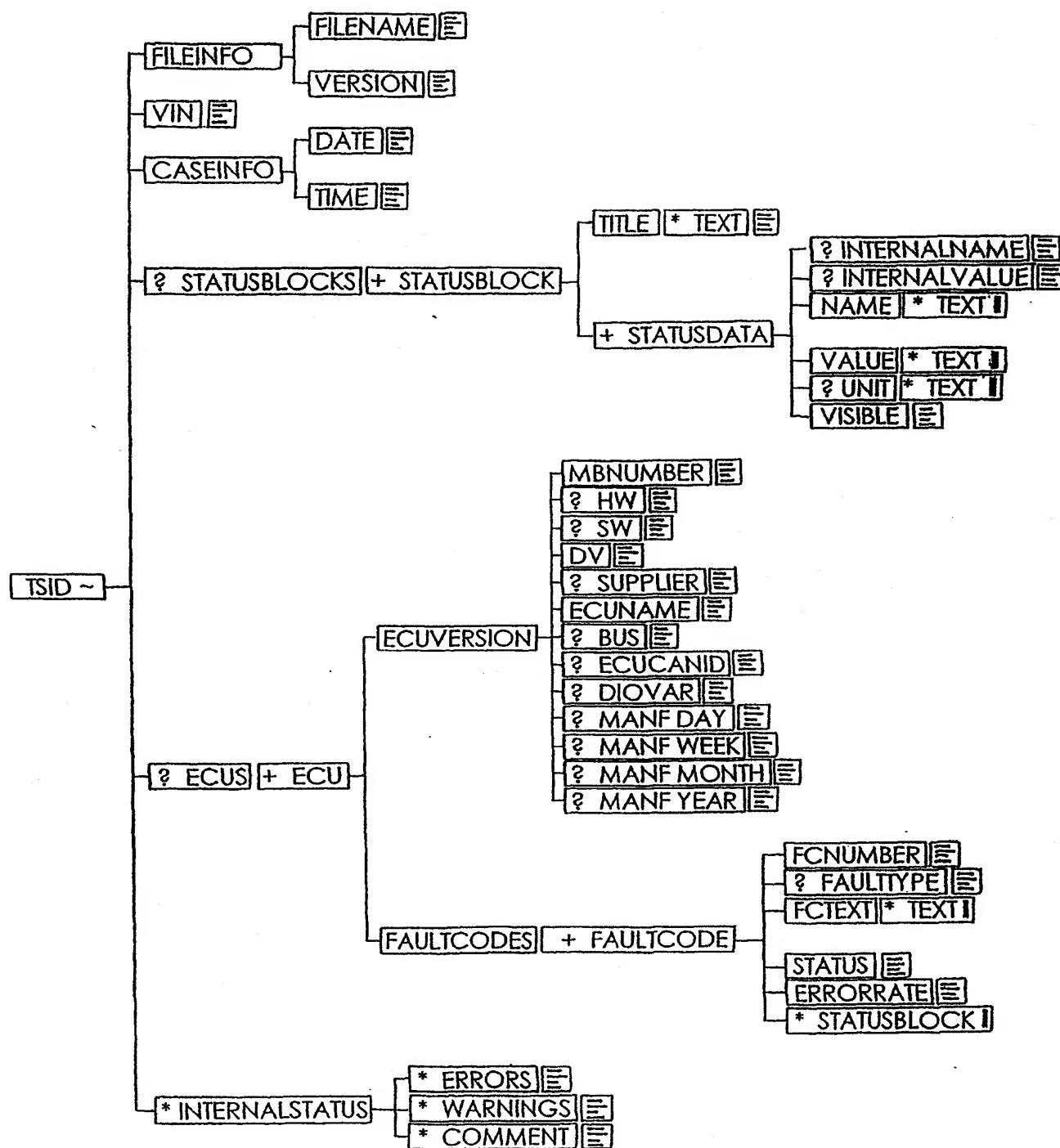


FIG. 8